

Tierärzte IVC Evidensia GmbH  
Vet-Zentrum Rosenheim  
Lackermannweg 4  
83071 Stephanskirchen

## Registration form

### Owner information:

Lastname: \_\_\_\_\_ Firstname: \_\_\_\_\_

Adress: \_\_\_\_\_

Postcode: \_\_\_\_\_ Country of Living: \_\_\_\_\_

Telephone Number.: \_\_\_\_\_

Mobilephone Number \_\_\_\_\_

Email Adress: \_\_\_\_\_

### **Pet /Animal Information:**

Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Date of birth : \_\_\_\_\_ Colour: \_\_\_\_\_

Sex:    masculine             Female             neuterd

Pet health insurance             Pet operation insurance

Pre-existing conditions (e.g. diabetes, heart disease) & regular medication:

### Referring veterinarians:

### Important payment information:

**As soon as your visit is completed, the invoice will be issued, you have the option of Cash/EC - Card and credit card payment.**

As a matter of principle, no invoices are sent.

*The possibility of paying in instalments is only possible upon presentation of the identity card.*

*In general, at least 75% of the amount due must be paid immediately.*

*Cost estimates over 1000€ are to be paid in advance with 75%.*

*A deposit for inpatient admission is due by individual arrangement.*

In the case of an existing pet health insurance/pet surgery insurance, the amount incurred must be paid in advance at the practice.

The practice **does NOT settle directly with the insurance company**, even if the insurance company offers this.

I am the owner/client of the animal specified above. I confirm the correctness of my personal details and declare my consent to the implementation of necessary therapeutic and diagnostic measures and thus place the order for examination/treatment including necessary anesthesia or surgery of my animal.

### I'm paying my bill

Cash             EC - Card /Credit Card

Date:

Signature: \_\_\_\_\_

**Data protection declaration for pet owners  
according to DSGVO**

According to the treatment contract for animals concluded with the animal owner, we Tierärzte IVC Evidensia GmbH, Company Vet-Zentrum Rosenheim provides veterinary services in accordance with the scale of fees for veterinarians. For this service provision, we collect personal data directly from the pet owner, this data is used for the proper processing and billing of the veterinary services.

We process and store the pet owner's personal data in an IT system and partly in paper files; this is done exclusively for the provision and billing of the services required in the individual case, there is no other use of the data. The processing is carried out exclusively by employees who are obliged to secrecy or confidentiality in accordance with the Federal Data Protection Act or the General Data Protection Regulation. The facility for small animal practice Tierärzte IVC Evidensia GmbH, Company Vet-Zentrum Rosenheim undertakes to handle personal data confidentially in good faith and to comply with all data protection and confidentiality requirements. The personal data will be transmitted to cooperation partners external to the facility, insofar as this is necessary for the fulfillment of the service obligation on the part of the facility or if the animal owner has given his consent. This applies to referring veterinarians, laboratories and institutes for diagnostic purposes, as well as other veterinarians or clinics for further treatment and the receipt of vaccination reminders.

The personal data of the animal owner are processed electronically in compliance with the security and protection concepts customary in the industry (password-protected access to the data, ESET security, weekly backup of the data by Veterinarians Klever and Matenaers GbR). Your personal data will be

- processed by its own IT system using the Vetera software. Only authorized employees who need this data for contractual activities have access.
- Maintenance work is carried out by the external company Veterinarians Klever & Matenaers GbR exclusively by employees who are bound to confidentiality; There is a data protection agreement with this company in accordance with Art. 28 GVO.

Art. 5, Art. 6, Art. 13, Art. 24 and Art. 32 of the European General Data Protection Regulation apply at all times to the processing of personal data. The facility has appointed a company data protection officer. After the retention periods (max. 10 years) have expired, all patient-related data of the animal owners will be deleted/destroyed as far as this is technically possible, otherwise the data will be blocked.

With my signature, I consent to the processing of my personal data for the following purposes:

- if relevant information to (relatives, friends, carer)

- Laboratories and institutes for diagnostic purposes
- other veterinarians or clinics for further treatment
- Obtaining vaccination reminders



I agree to free Tasso registration Service after the animal receives a registration chip

Yes  NO

Any consent is given voluntarily, I can revoke it at any time.

If my data protection rights are violated, I can contact the data protection supervisory authority in my federal state at any time or make a report there.

I can get information about the processing of my personal data at any time by calling 08036-3033473; I can also exercise my right under Art. 15 GVO at any time and receive copies of the personal data I have stored.

**Photo material of my animal may be used by the veterinary practice for training and information purposes in public media**

Agree  Disagree

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Place, date, signature of the pet owner

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Owner's name in block capitals