

Certificate of admission and consent to use the data

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For correct entries in our patient file and invoicing, we request the following information.
Thank you for your effort in advance. Please fill out the form in PRINT LETTERS.

Mandatory information according to EU GDPR / Personal data			
Name:		First name:	
<input type="checkbox"/> I am over 18 years and fully capable of business			
Street:		Zip Code:	City:
Voluntary information for contacting the current treatment			
Please contact me via			
<input type="checkbox"/> Phone (Mobile / Landline):		<input type="checkbox"/> Email:	
May get information			
<input type="checkbox"/> Family member / confidant (name, first name):			
<input type="checkbox"/> the referring o. further treating veterinarian (practice name):			
<input type="checkbox"/> an external laboratory:		<input type="checkbox"/> Other:	
Patient Information / We do not treat food-producing animals			
Name of animal:		Species / Breed:	
Date of Birth:	is Cat – mostly outside?		<input type="checkbox"/> Yes <input type="checkbox"/> No
Gender:	<input type="checkbox"/> male	<input type="checkbox"/> female	<input type="checkbox"/> castrated / sterilized
Color:	Tattoo No. / Chip No.:	Weight:	
In addition, I ask for more information by e-mail or telephone			
<input type="checkbox"/> Memories for vaccinations and regular examinations			
<input type="checkbox"/> to products and offers for advertising purposes		<input type="checkbox"/> Advertising for current events and courses	

In accordance with the animal husbandry agreement for animals, we perform veterinary services in accordance with the Veterinary fee schedule (GOT). For this service provision, we collect personal data directly from the pet owner; These data are used for the proper processing and settlement of veterinary services. We process and store personal data of the animal owner in an IT system; this is done exclusively for the provision and settlement of the services required in the individual case; any other use of the data does not occur. The processing is carried out exclusively by employees who are obliged to secrecy or confidentiality in accordance with the Federal Data Protection Act or the General Data Protection Regulation.

All in all, we commit to the confidential handling of personal data in good faith and compliance with all data protection and confidentiality requirements. The personal data will be transmitted to outside co-operation partners, as far as this is necessary for the fulfillment of the obligation on the part of the institution or if the pet owner has given its consent. This applies to referring veterinarians, laboratories and other external partners. * The pet owner's personal data are processed electronically in compliance with industry-standard security and protection concepts. * Your personal data is processed by our own IT system, using the Vetera software. Direct access is only granted to authorized employees who need this data for contractual activities. Maintenance work is carried out by the external company PCD Systems exclusively by employees who are obliged to confidentiality; There is a data protection agreement with this company according to Art. 28 GVO. Article 5, Article 6, Article 13, Article 24 and Article 32 of the European General Data Protection Regulation shall apply at all times to the processing of personal data.

The institution has appointed an external data protection officer. After expiry of the retention periods (maximum 10 years), all personal data of the pet owners will be deleted / destroyed, as far as this is technically possible, otherwise the data will be blocked. The entries for the treatments can also last longer for emergency services. Each consent is voluntary, I can revoke it at any time. If my data protection rights are violated, I can always turn to the data protection supervisory authorities in my state or make a report there. I may at any time and within 5 working days receive information for the processing of my personal data; In the same way I can exercise my right under Article 15 GVO at any time and obtain copies of my personal data.

***) All information on the subject of data protection and processing can be found on our homepage / FAQ or for inspection at the reception. You will also find the complete list of our partners and the description of our internal security measures.**

I acknowledge the benefits, I can and will pay the associated costs. Billing takes place in accordance with the fee schedule for veterinarians (GOT) and can be discussed in advance as part of a cost estimate.

I prefer to pay in	<input type="checkbox"/> cash	<input type="checkbox"/> EC-Card	<input type="checkbox"/> Creditcard
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With my signature I consent to the processing of my personal data for the selected purposes.

Date	Signature
Düsseldorf,	

For all disputes, I recognize the seat of the veterinary clinic as the place of jurisdiction..

If a provision of this contract is ineffective, the remaining provisions of this contract shall not be affected in their effectiveness. The ineffective or unenforceable provision shall be replaced by a provision which comes as close as possible to the economic intention of the parties. The same applies in the case of a contract gap.

Information in accordance with the German Service Information Regulation (DLInfoV)

Competent chamber and arbitration board

Tierärztekammer Nordrhein
Postfach 100723
47884 Kempen

Professional regulations

**Professional Code of the Veterinary Chamber
North Rhine**

www.tk-nr.de

Managing directors:

Dr. med. vet. Pia Rittmann

Fachtierärztin für Kleintiere
Zusatzbezeichnung Zahnheilkunde
Oberärztin Zahnheilkunde

Job Liability Insurance

Berufsgenossenschaft für Gesundheitsdienst
und Wohlfahrtspflege
20815 Hamburg

Tax Office Düsseldorf

Ust-ID-Nr. nach §27a: DE258496659

Billing Basics

We calculate the veterinary services according to
the fee regulation for veterinarians (GOT) as well
as the medicaments after the
Pharmaceutical Price Regulation (AmPrV).

Your trust

Your trust is important to us. We understand your concerns and wishes. Therefore, we not only help our patients with heart and soul, but with modern technology and highly trained veterinarians and veterinary assistants. If you are not satisfied with our services, please contact our quality management at qualitaet@tkdz.vet.

