

# Registration form

(Please fill in in block letters)

## Details of the animal owner

last name

first name

street/house number

postcode/place

phone

e-mail

## Information about the patient

name of the animal

species

date of birth

breed

gender:  male  female neutered:  yes  no

with cats: can go outdoor alone  yes  no

weight (kg)

coat color

chipnumber

known pre-existing conditions/intolerances

medication administered

Is your pet health insured?  yes  no If yes:  Health insurance  
 OP insurance

Previous vet

For the incurred veterinary costs I assure my solvency and my willingness to pay after each treatment. Furthermore, I assure the correctness of the personal and address information provided by me.

I certify that I am the owner of the animal and therefore authorized to enter into a contract for the performance of necessary treatments and operations. Furthermore, I affirm that the above-mentioned patient is not an animal used for the delivery of food. I further affirm that I am willing and able to bear the costs incurred thereby. In this connection, I declare that at the time of this declaration I am not in any judicial debt proceedings, and that the debtors' register of the local court having jurisdiction over me does not contain any entries concerning my person.

If I am not the owner of the animal, I assure that I am acting on behalf of the owner of the animal. If there is no authorization, or if the animal owner denies an authorization, I hereby confirm that I will pay for the costs arising from the treatment. As far as it is necessary for the diagnosis, I authorize the owner and the employees of the practice to use the services of third parties (laboratories, special examination institutes, etc.) in my name and on my account.

I will pay the costs incurred immediately in cash or by EC card/credit card. I am aware that the practice has a right of retention to the treated animal if I am not willing or able to pay the costs incurred by the treatment of the animal in cash or by EC card/credit card. I hereby expressly and voluntarily agree that my personal data may be collected by the Rheinallee Veterinary Practice in accordance with the Basic Data Protection Regulation (DS-GVO) for the purpose of carrying out the veterinary assignment. I have read and understood the, on the second page presented data protection consent and privacy notices. They are an integral part of the concluded service contract. I acknowledge the contents of this patient admission form (front page) as well as the provisions of the BDSG (second page with front and back) by my signature.

Place, date

signature

## **Privacy policy**

The protection of your personal data is important to us. We process your data exclusively within the framework of the statutory provisions (EU General Data Protection Regulation, Federal Data Protection Act). In the following, we inform you about the most important aspects of data processing within the scope of our business relationship.

### **Collection and processing of data**

We process those data that you provide to us as a customer for the implementation of pre-contractual measures and upon conclusion of the contract.

The data processing is carried out for the following purposes:

Within the scope of our business relationship, at least with the help of partial or predominant automation (e.g. e-mail correspondence, index card programs) and in the form of archived text documents (e.g. correspondence, notices, findings, personalized invoices), the data provided by you are processed in order to be able to carry out pre-contractual measures and fulfill the contract.

### **Legal basis for data processing**

Data processing is carried out on the basis of Art. 6 Para. 1 lit. b of the DSGVO (contract initiation and fulfillment). For the conclusion and execution of an examination/treatment contract and in order to be able to process it to your complete satisfaction, we need your data (name and residential address). In addition, the data processing is based on Art. 6 para. 1 lit. f of the DSGVO (legitimate interest in marketing and advertising) or Art. 6 para. 1 lit. a (consent). We would like to provide you, as interested parties, with up-to-date and targeted information about our services, in particular in the form of vaccination reminders and projects (especially the organization of an "open day").

### **Use of data**

We use your data only for the execution of the contract, to answer your inquiries, for accounting and billing purposes and for technical administration. Your data will be deleted when it is no longer required to fulfill the purpose for which it was stored, or when storage becomes inadmissible for legal reasons. Data for billing and accounting purposes are not affected by a request for deletion.

Data cannot be deleted if legal provisions oblige us to retain or store it (e.g. X-ray images).

### **Your rights**

You generally have the right to information, correction, deletion, restriction of processing, data portability, revocation and objection. If you believe that the processing of your data violates data protection law or your data protection rights have been violated in any other way, you can complain to the supervisory authority. This is the State Data protection Authority of Rhineland-Platinat, Hintere Bleiche 34, 55116 Mainz.

## **Declaration of consent to the use of data for further purposes**

With my signature I agree that the veterinary practice Rheinallee collects my personal data indicated on the registration for the purpose of the execution of a veterinary treatment contract on the basis of legal authorizations.

For any further use of the personal data and the collection of additional information, as well as for forwarding to third parties, your consent is regularly required. You can give such consent voluntarily below:

I agree

- that the collected data may also be used for future treatment contracts.
- that the collected data may be transmitted to other veterinary practices and clinics, as far as necessary and required in the context of veterinary referrals.
- that the collected data may be transmitted to laboratories and institutes (e.g. external laboratories, specialist veterinarians or veterinary clinics for referral purposes) as far as necessary and required for further diagnostics.
- that the veterinary practice Rheinallee informs me by telephone about laboratory results and appointment scheduling.
- that the veterinary practice Rheinallee informs me by mail.
- that the data collected may continue to be used for the intended purpose even if the practice is continued by a successor.
- that e.g. in the case of online orders with home delivery, the personal data may be forwarded to feed or pharmaceutical companies. This will only be done after verbal consultation and only if necessary.

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